

Grow with **Google**



**215,000**

Number of **unfilled IT support jobs** across the U.S. <sup>1</sup>



**\$53,470**

The **median annual wage** for computer user support specialists.<sup>2</sup>



**<5 months**

The average time it takes to **complete the program** when dedicating 6 hours per week.

<sup>1</sup> Burning Glass data 2018  
<sup>2</sup> Bureau of Labor Statistics 2018

**Completers will be able to work with a local IT recruiter through → CareerCircle to find potential IT jobs matched to their personal career goals.**

# Google IT Support Professional Certificate

The Google IT Support Professional Certificate prepares you for an entry-level job in IT support in under six months. No experience is necessary.

## Pima Community College Program information:

- Program length: 16 weeks or less
- Delivery Method: Instructor Led Online
- Certificate earned: IT Support Professional Certificate by Google (Included)
- Ability to sit for CompTIA A+ exams (220-1001 & 220-1002)
- Cost includes materials, instruction and certification through Google IT Support
- College credit available through Prior Learning Assessment

## Course Curriculum:

COURSE 1 – Technical Support Fundamentals

COURSE 2 – The Bits and Bytes of Computer Networking

COURSE 3 – Operating Systems and You: Becoming a Power User

COURSE 4 – Systems Administration and IT Infrastructure Services

COURSE 5 – IT Security: Defense Against the Digital Dark Arts

## Registration Information

→ <https://ce.pima.edu/information-technology>

520.206.4500 | [pima.edu](http://pima.edu) |    

Pima Community College is an equal opportunity, affirmative action employer and educational institution committed to excellence through diversity. Upon request, reasonable accommodations will be made for individuals with disabilities to support access to all programs and services. Every effort will be made to provide reasonable accommodations in a timely manner. For student, public and employee accommodation requests and for information related to the ADA compliance process, please contact ADAhelp@pima.edu, 520-206-6688, or West Campus Room C130, 2202 W. Anklam Road, Tucson, AZ 85709-0095.

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**PimaCommunityCollege**

/// Keep striving.